



Targeted learning for IT training roll-outs



There's no getting away from it - new technologies need new skills. Whether you're migrating users to a new platform or implementing a totally new business application, people need training.

Traditionally many organisations have chosen not to deliver end user training when rolling out new software. The cost and logistical planning around delivering face-to-face instruction has been too high.

The results

- Users have learnt the application or its upgraded version themselves, wasting productive time through a trial and error approach
- The support desk has become the informal training forum for users struggling to understand a new feature or piece of functionality. This increase the work level of support desk personnel and distracts them from their primary function
- User resistance to the changed environment increases

The IT Migrate solution

IT Migrate from Transition Associates and Corporate Learning Systems is a targeted learning solution for IT rollouts. A focused version of the award winning QuicktoLearn, IT Migrate delivers IT training when and where it's needed.

In an IT roll-out e-learning can really help. Because most people these days already have basic (or better than basic) computer skills, intensive multi-day classroom training courses aren't usually required.

e-learning courses can reach large audiences at low cost - regardless of their location. They can be deployed company wide quickly, rather than taking months for all employees to be trained. And each employee's progress can be measured, easily and automatically.



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Benefits

- Targeted learning - short, focused tutorials, delivering exactly the learning required - no more and no less. The average tutorial length is two hours and the average learning session just five minutes.
- Low cost of deployment - Costs are low (from £15 GBP / \$ 28 USD / \$28 AUD - and this reduces significantly with volume).
- Scalable - Organisations can take a single course for a few users or multiple courses for thousands of users.
- Customisable - Bespoke portals can be established within a few days if you want the environment to reflect your corporate branding



Contact us if you would like to discuss your requirements further or to arrange a meeting and demonstration.



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